

The City Bridge Trust

Investing In Londoners: Application for a grant



About your organisation

Name of your organisation: Transport for All	
If your organisation is part of a larger organisation, what is its name?	
In which London Borough is your organisation based? Lambeth	
Contact person: Ms Faryal Velmi	Position: Director
Website: http://www.transportforall.org.uk	
Legal status of organisation: Registered Charity	Charity, Charitable Incorporated Company or company number: 1063733
When was your organisation established? 10/11/2992	

Grant Request

Under which of City Bridge Trust's programmes are you applying? Making London More Inclusive
Which of the programme outcome(s) does your application aim to achieve? Work enabling disabled people of all ages to live independently
Please describe the purpose of your funding request in one sentence. To employ a Manager for our Let's Get Moving project to equip and empower disabled people to use public transport and become more independent
When will the funding be required? 01/01/2015
How much funding are you requesting? Year 1: £30,000 Year 2: £30,000 Year 3: £30,000 Total: £90,000

Aims of your organisation:

Transport for All champions the rights of disabled and older people to travel with freedom and independence in London.

We believe that access to transport services is a civil right and a crucial factor in enabling independent living and a good & healthy quality of life. Our work is guided by the social model of disability which puts society and the way that our transport network is built and planned as the problem - rather than disabled people themselves. We seek to empower disabled and older people themselves to take up their 'right to ride' and speak up against prejudice and injustice. Our vision is for a society where physical barriers to travel - as well as hidden barriers of prejudice and ignorance around disability - have been dismantled.

Main activities of your organisation:

These include:

Specialist advice & information services on getting around London accessibly - run by and for disabled Londoners.

Supporting disabled people to make complaints and relay their experiences back to providers.

Maintaining our 'one stop shop' website www.transportforall.org.uk (13k hits/month)

Campaigning and lobbying on accessible transport issues.

Conducting extensive outreach to organisations including local deaf and disabled peoples organisations, pensioner forums, Cancer charities, stroke and carer groups on accessible transport options, advice on how to complain and engage transport providers.

Running the Pan London Mobility Forum the only forum in the capital that brings together disabled & older representatives to discuss strategic London wide transport issues.

Maintaining a 'critical friend' relationship with London's transport commissioners and providers & being the 'go to' organisation in regards to eliciting the feedback of disabled Londoners on transport issues.

Providing Disability Equality Training to the transport industry

Running capacity building training sessions for other disability organisations as part of the Power Up Project.

Number of staff

Full-time:	Part-time:	Management committee members:	Active volunteers:
1	5	10	3

Property occupied by your organisation

Is the main property owned, leased or rented by your organisation?	If leased/rented, how long is the outstanding agreement?
Rented	5 years

Summary of grant request

Let's Get Moving will provide an integrated on and offline advice, support and advocacy service for disabled people living in London or visiting the capital. This will include accessible journey planning as well as advice on accessible transport services, concessions and benefits.

One in six Londoners is disabled and with our ageing population this is set to rise rapidly. However, despite the capital being one of the richest cities in the world, its transport network does not meet the needs of its disabled & older citizens. 203 of London's tube stations do not have step free access from street level to platform, and two thirds of rail stations have no lifts or escalators. As a result many disabled people do not feel confident about using public transport. Many also experience 'hidden' barriers of prejudice or ignorance by transport providers. Lack of access to transport limits lives in many ways:

- Employment prospects: Half of working age disabled people are out of work and inaccessible transport is a key factor in this.
- Increased isolation: Many miss out on visiting family & friends and enjoying life-enriching social and cultural activities.
- Lack of independence, leading to reduced physical and mental health
- Missed appointments: Every year hundreds of appointments with GPs, hospitals and dentists are missed due to inaccessible transport.

Our unique support is provided by and for disabled people and is based on lived experiences of disabled transport users. Our services therefore provide more than the generic advice available from transport providers where information is based on the theory of how services 'should' work rather than the reality.

At present all our advice enquiries and any cases requiring advocacy support are answered by two part time members of staff. However, working in this way is no longer sustainable; and we seek funding towards the salary of a full time dedicated manager who will lead and grow this vital area of our work.

With impending policy changes to benefits we expect that thousands more disabled people will soon have to start using public transport for the first time. To manager will:

- Develop & Implement a strategy to support more disabled people through our on & offline services, including our telephone helpline, website, social media and printed resources.
- Develop systems for monitoring the impact of our services more effectively. This includes working to increase the input of service user views into improving our services.
- Add capacity e.g. helping staff the helpline during busy periods and taking up any additional advocacy cases.
- Lead on our ongoing work with transport providers, building new relationships, and meet with providers face to face to discuss specific complaints.
- Promote and run regular 'drop in' services for disabled people at locations across the capital.

Our project will help disabled people to enjoy greater independence, access more opportunities and enjoy fuller, richer lives by empowering them to get out and about. They will also become more confident at speaking out against prejudice and services that fail them. This aligns with the programme outcome we are applying under.

We are excellently placed to deliver this work due to:

- Strong relationships with individuals and community groups across the capital, including 2,000 members across every London borough and an additional 8,000 people we reach through social media. Links to 200 groups.
- Networks: We run the Pan London Mobility Forum and work regularly alongside government and transport companies.
- Reputation: A 'critical friend' relationship with London's transport commissioners and providers. We recently won a major contract to deliver disability equality training to London Underground.

Do you have a Vulnerable Adults policy? **Yes**

What Quality Marks does your organisation currently hold?

We are currently working towards PQASSO level 1.

Outputs and outcomes

What are the main activities or outputs you want to deliver? Please include no more than 5. By activities or outputs we mean the services, products or facilities you plan to deliver. If you plan to deliver work over more than one year you should include activities over the full grant period requested. Try to be specific.

Run a comprehensive telephone and online support service responding to 2,200 enquiries in year 1 and growing 7% every year.

Provide an advocacy service to 120 people per year (currently 100), working with our client and the transport provider to resolve issues and change attitudes.

Instigate & facilitate 10 high level 'face to face' meetings between service users and, senior transport managers & front-line staff, resolve problems and advise on solutions

Work with local disability groups to promote and run six 'drop in transport advice sessions' at locations across the capital

Update and then promote and distribute our much-requested printed guide to getting out and about in London 'Get Moving'. Target: 6,000 copies

What main differences or outcomes do you hope the activities you have described above will achieve? Please include no more than 5. By differences or outcomes we mean the changes, benefits, learning or other effects that result from the work your project would deliver. These might be for individuals, families, communities or the environment.

75 % of disabled people who use our advice and information services will feel an increase in independence after using our services, feel more engaged with the community, have more knowledge of transport services available and feel more confident using transport services.

Improvements to physical access and better attitudes and behaviour towards disabled people by transport providers. Increased confidence by disabled people at speaking up for their rights.

Increased understanding and knowledge amongst transport managers and stronger relationships between disabled people and transport providers

Disabled people are more aware of their rights, gain support and information from fellow disabled transport users and are better equipped to travel independently

People without computer access have up to date accessible transport information, helping them make informed choices on how and when to travel

Do you plan to continue the activity beyond the period for which you are requesting funding? If so, how do you intend to sustain it? If not, what is your exit strategy?

We will sustain our project through further developing our Disability Equality Training work as an unrestricted income stream.

In addition we will make investments in our fundraising strategy and strategic planning activities to ensure that additional income into this work continues.

Who will benefit?

About your beneficiaries

How many people will benefit directly from the grant per year?

2,844

In which Greater London borough(s) or areas of London will your beneficiaries live?

London-wide (100%)

What age group(s) will benefit?

All ages

What gender will beneficiaries be?

All

What will the ethnic grouping(s) of the beneficiaries be?

A range of ethnic groups

If Other ethnic group, please give details:

What proportion of the beneficiaries will be disabled people?

91-100%

Funding required for the project

Revised

What is the total cost of the proposed activity/project?

Expenditure heading	Year 1	Year 2	Year 3	Total
Total Salary and associated costs (ENI/Pension)	£33,544	£34,215	£34,260	£102,019
Recruitment	£1500	0	0	0
Contribution to core running costs	£3500	£3700	£3800	£11,000
TOTAL:	£38,544	£37,915	£38,060	£113,019

What income has already been raised?

Source	Year 1	Year 2	Year 3	Total
Income generated Disability Equality Training	£8,544	£7,915	£8060	£24,519
TOTAL:	£8,544	£7,915	£8060	£24,519

What other funders are currently considering the proposal?

Source	Year 1	Year 2	Year 3	Total
TOTAL:				

How much is requested from the Trust?

Expenditure heading	Year 1	Year 2	Year 3	Total
Total Salary and associated costs (ENI/Pension)	£30,000	£30,000	£30,000	£90,000
Recruitment				
Contribution to core running costs				
TOTAL:	£30,000	£30,000	£30,000	£90,000

Finance details

Please complete using your most recent audited or independently examined accounts.

Financial year ended:	Month: March	Year: 2014
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Income received from:	£
Voluntary income	132,100
Activities for generating funds	35,981
Investment income	63
Income from charitable activities	0
Other sources	0
Total Income:	168,144

Expenditure:	£
Charitable activities	156,905
Governance costs	2,350
Cost of generating funds	0
Other	0
Total Expenditure:	159,255
Net (deficit)/surplus:	8,889
Other Recognised Gains/(Losses):	0
Net Movement in Funds:	8,889

Asset position at year end	£
Fixed assets	1,401
Investments	0
Net current assets	48,276
Long-term liabilities	0
*Total Assets (A):	49,677

Reserves at year end	£
Endowment funds	37,785
Restricted funds	11,892
Unrestricted funds	0
*Total Reserves (B):	49,667

* Please note that total Assets (A) and Total Reserves (B) should be the same.

Statutory funding

For your most recent financial year, what % of your income was from statutory sources?
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Organisational changes

Describe any significant changes to your structure, financial position or core activities since the date of your most recent accounts:
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Previous funding received

Please list the funding received by your organisation from the following statutory sources during the last THREE years.

	2012 £	2013 £	2014 £
City of London (except City Bridge Trust)	0	0	0
London Local Authorities	0	0	0
London Councils	100,000	0	0
Health Authorities	0	0	0
Central Government departments	0	0	0
Other statutory bodies	0	0	0

Previous grants received

Please list the grants received by your organisation from charitable trusts and foundations (other than City Bridge Trust) during the last THREE years. List source, years and annual amounts. Please include the 5 largest only.

Name of Funder	2012 £	2013 £	2014 £
Trust for London	25,500	33,000	33,000
Coutts Charitable Foundation	500	0	0
	0	0	0
	0	0	0
	0	0	0

Declaration

I confirm that, to the best of my knowledge, all the information I have provided in this application form is correct. I fully understand that City Bridge Trust has zero tolerance towards fraud and will seek to prosecute and recover funds in every instance.

Please confirm: Yes Full Name: **Faryal Velmi**

Role within **Director**
Organisation: